

Consumer information/information on e-commerce in distance selling contracts in purchasing goods retrievable on: www.wellness-drinks.de, www.kombucha-shop.de, owner and provider: André Götz

If you order products during a visit of our shop or by using any other means of distance communication, we would like to alert you to the following:

1. Company data:

Wellness-Drinks
Owner and provider: André Götz
Eleonore-Sterling-Str. 20
60433 Frankfurt am Main
Germany
Phone: 069 / 65303741
Fax: 069 / 65303732
info@wellness-drinks.de
Value added tax identification number: DE262950679

2. Please find the description of the essential attributes of the products that we offer as well as the validity period of limited time offers with the product description of the item in our shop.
3. Available languages for contract conclusion are German and English.
4. The presentation of our goods on the Internet shall not constitute a binding quotation. You may register by mouse click and you can choose from products offered and put them into the basket. As long as the goods are in the basket, you can increase, change or delete the selection you made at any time. Only by clicking the „buy now“ button on last page of the order process form during the final step of the order procedure, you agree to a binding order of all goods in the shopping cart pursuant to § 145 BGB. We will immediately confirm the order after approval has been received (order confirmation). The confirmation is delivered to the e-mail address provided by you on the order form. The confirmation of receipt does not constitute binding acceptance of your offer but merely records the fact that your order has been received by us. The order confirmation will once again contain the Consumer Information including the information concerning the exercise of the right of withdrawal as well as the model withdrawal form in text form. The purchase contract shall only be established by dispatching the ordered goods to the customer.
5. You can check for possible errors during submission of your order in the final confirmation before the cash and correct them at any time using the delete and change function before finally sending the order.
6. The prices we state should be considered final prices, including taxes and if applicable plus stated handling and shipping within the Federal Republic of Germany.
7. Payment of the goods is made solely against prepayment (bank transfer, cash payment, Amazon-Payments, immediate transfer, credit card or PayPal™) or by cash on delivery (on receipt of goods).
8. You can send a complaint to us at any time by letter, fax or e-mail or by telephone during our office hours. We will then contact you within a reasonable period of time.
9. The liability for defects is aligned on section 6 and 7 of our GTC as well as in accordance with the legal prescriptions.

10. Information concerning the exercise of the right of withdrawal

Consumers are entitled to a right of withdrawal shall be the following, where consumers are any natural person who enters into a transaction for purposes which can be attributed mainly neither commercial nor their independent vocational activity:

Right of withdrawal

You have the right to cancel the contract within 14 days without giving any reason.

The withdrawal period will expire after 14 days from the day on which you acquire, or a third party other than the carrier and indicated by you acquires, physical possession of the last good.

To exercise the right of withdrawal, you must inform us - **André Götz, owner and provider of: Wellness-Drinks, Eleonore-Sterling-Str. 20, 60433 Frankfurt am Main, Telefon: 069 / 65303741, Telefax: 069 / 65303732, info@wellness-drinks.de** - of your decision to withdraw from this contract by an unequivocal statement (e.g. a letter sent by post, fax or e-mail). You may use the attached model withdrawal form, but it is not obligatory.

To meet the withdrawal deadline, it is sufficient for you to send your communication concerning your exercise of the right of withdrawal before the withdrawal period has expired.

Effects of withdrawal

If you withdraw from this contract, we shall reimburse to you all payments received from you, including the costs of delivery (with the exception of the supplementary costs resulting from your choice of a type of delivery other than the least expensive type of standard delivery offered by us), without undue delay and in any event not later than 14 days from the day on which we are informed about your decision to withdraw from this contract. We will carry out such reimbursement using the same means of payment as you used for the initial transaction, unless you have expressly agreed otherwise; in any event, you will not incur any fees as a result of such reimbursement.

We may withhold reimbursement until we have received the goods back or you have supplied evidence of having sent back the goods, whichever is the earliest.

You shall send back the goods or hand them over to us or

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without undue delay and in any event not later than 14 days from the day on which you communicate your withdrawal from this contract to us. The deadline is met if you send back the goods before the period of 14 days has expired.

You are only liable for any diminished value of the goods resulting from the handling other than what is necessary to establish the nature, characteristics and functioning of the goods.

Exclusion or premature extinction of the right of withdrawal

The right of withdrawal does not apply among other things to contracts for

- the supply of goods that are made to the consumer's specifications or are clearly personalized.
- the supply of goods which are highly perishable, or which may quickly pass their expiration date.

- the supply of sealed goods which are not suitable for return due to health protection or hygiene reasons and were unsealed after delivery;
- the supply of goods which are, after delivery, according to their nature, inseparably mixed with other items.

11. We will store the data required to process the contract between you and us. After you have left the order platform you can still retrieve the order on the Internet. In this respect, we also refer to the content of our data protection note.

12. If you want to print out these information and General Terms and Conditions as well as other information of this homepage or save them in reproducible form the following procedure shall be applied: You may print out the page in question via the "Print" function of your browser. You may save the page in question using the "Save As" function of your browser. Additionally, all contractual provisions are stored by us. On demand, we send you the contractual provisions by e-mail.

13. Please also note the legal references and information referring to data protection.

14. We are not subject to any special and previously unmentioned codes of conduct.

Wellness-Drinks
Owner André Götz
As at: July 2015
Consumer information